

**Community Engagement
Waste Haulers
Thursday, October 21, 2022
5:30 P.M.
102 W. Exchange
Spring Lake, MI 49456**



Moderator: Crystal Morgan, Attorney

Panelists:

Mark Powers, Village President
Russ Boersma, Arrowaste
Wayne Kuerth, Kuerth's Disposal
Jack Brown, Republic Services
Chris Burns, Village Manager

There were also 48 Village residents present in the audience.

Below are the 27 questions submitted by audience members at the October 20, 2022 Community Engagement meeting. Of these 27 questions, 13 were posed to the panelists.

The following questions were asked of the panel. Answers to these questions can be found on the Facebook live feed at Spring Lake Village – Government page.

1. What economic impact will you experience if not chosen as the single hauler? (Minute 1:03:39)
2. If I have a problem with my bill or service, will I be calling the Village or my hauler? If I call my hauler, is it a local office I'm calling or a call center? (Minute 1:05:33)
3. How many, if any, letters of accomplishments, appreciation, did you get from your customers? (Minute 1:07:36)
4. Of all the communities listed on the PowerPoint as examples of single-hauler contracts, how many receive service from Republic? (Minute 1:09:11)
5. Bag Service? (Minute 1:09:58)
6. Can you explain "equalized pricing"? (Minute 1:10:59)
7. Why wasn't the community surveyed prior to looking at a single hauler? (Minute 1:15:34)
8. Will the Village receive any financial compensation for going to a single waste hauler? (Minute 1:23:28)
9. Will all trucks allow the men to place the cans upright so garbage doesn't spill down the street? (Minute 1:25:20)
10. Do all three contractors provide the same type of recycling? (Minute 1:27:09)
11. Why is it important to coordinate contracts with other cities? (Minute 1:29:30)
12. With the 170 households currently having no trash pickup, will they be charged by the Village anyway? (Minute 1:31:13)
13. Why is this decision not able to be voted on by the citizens? (Minute 1:34:16)

Of note, not all questions were read aloud to the panel for the following reasons:

- Some were redundant. No need to ask the same question multiple ways.

- Some questions were answered in either the PowerPoint presentation or by the panelists in their 5-minute presentations.
- Some were rhetorical or not really questions.
- Some were posed by people who do not live in the Village.

Those questions are listed below with the reason they were not posed to the panelists:

1. What is the economic benefit to the Village to go to a single hauler? (redundant)
2. Why was the wish of the residents not included? (redundant)
3. Why does the Council seem to believe that the residents cannot make responsible decisions? (redundant)
4. How does limiting our waste hauler to one provider help the customer? (Answered in PowerPoint presentation)
5. Why are you trying to eliminate freedom of choice? (Answered in PowerPoint presentation)
6. How much does road damage effect this issue? (Answered in PowerPoint presentation)
7. What can residents do to stop this from moving forward? (Rhetorical)
8. So Council is supporting a monopoly? (Answered in PowerPoint presentation)
9. Why is it just garbage service is talked about? Why not contract out lawn services, plow services, restaurants and gas stations?
10. What compelling information exists that assures the Village residents would benefit from a single hauler model? (Answered in PowerPoint presentation; asked by a non-resident)
11. Should Village not be able to choose their solid waste provider? (non-resident question)
12. How many of your current customers a dissatisfied with your service? (non-resident question)
13. Would you like to hear public comment tonight?
14. You (Republic) mentioned that you have contracts with Verplank for yard waste disposal services. If you are awarded the contract by the Village of Spring Lake, how will those contracts/services change?
 - Republic = They wouldn't. We would continue to use Verplank for all compostable materials.
 - Arrowaste= We have also worked with Verplank before and if awarded would work with them. We also work with a composter in West Olive, Top Grade (IB Compost) and we would bring some material there as well.
 - Kuerth = We dispose of the yard waste at Accurate Excavating.