

Reducing Potential Lead Exposure from Drinking Water

Check if your home has a lead service line. Homes with lead service lines have a higher risk of having high lead levels in drinking water. Please contact your water supply for more information.

Run your water before drinking. The more time water has been sitting in your home's pipes, the more lead it may contain. Therefore, if your water has not been used for several hours, run the water before using it for drinking or cooking. This flushes lead-containing water from the pipes. Additional flushing may be required for homes that have been vacant or have a longer service line.

- If you do not have a lead service line, run the water for 30 seconds to two minutes, or until it becomes cold or reaches a steady temperature.
- If you do have a lead service line, run the water for at least five minutes to flush water from both the interior building plumbing and the lead service line.

Do not boil water to remove the lead. Boiling will not remove the lead.

Use cold water for drinking and cooking. Do not cook with or drink water from the hot water tap. Lead dissolves more easily into hot water.

Use cold water for preparing baby formula. Do not use water from the hot tap to make baby formula. If you have a lead service line, consider using bottled water or a lead-reducing filter to prepare baby formula.

Clean your faucet aerator. As part of routine maintenance, the aerator on the end of your faucet should be removed at least every six months to rinse out any debris that may include particulate lead.

Everyone can consider using a water filter to reduce lead in drinking water. Read packaging to find a filter that meets NSF/ANSI Standard 53 for the reduction of lead. Be sure to maintain and replace the filter device in accordance with the manufacturer's instructions to protect water quality.

Consider replacing older plumbing fixtures that likely contain lead. Older faucets, fittings, and valves sold before 2014 may contain higher levels of lead, even if marked "lead-free." Faucets, fittings, and valves sold after January 2014 are required to meet a more restrictive "lead-free" definition but may still contain up to 0.25 percent lead.

Flush your cold-water pipes after long periods of non-use. If you are moving into a new home or apartment or residence that has been unoccupied for some time, you should run all faucets for an extended period of time, five minutes or more, before using any water for drinking or cooking.

Things to Consider

- Garbage Collection
- Location Of Garbage Cart
- Mail Delivery – (USPS, UPS, Amazon, etc.)
- Temporary Location of Mailbox
- Vibrations – Items on walls and shelves may fall
- Driveway Access
- Street Access
- Transportation Needs
- Emergencies – Medical, Fire, Law Enforcement
- Rental Access / Short Term Rental Impact
- Noise
- Dirt and Dust
- Possible Interruptions to Cable, Gas, Electric, Phone
- Water and Sewer Service Interruptions
- Driveway Replacement (in kind) Size Limitations
- Interior Access to Install Service Line and Meter
- Shrubs on Property
- Irrigation in ROW, Irrigation on Private Property
- Yard Disruption
- Special Needs
- Tree Removals to Accommodate Street and Infrastructure Improvements

Water Service Line Customer Survey

As your water provider, we need to determine the material of your water service line to ensure safe drinking water and to comply with new regulations. A service line is the underground pipe that carries water from the water main, likely in the street, into your home or building. Refer to the attached instructions on how to locate your water service line and identify its material.

Please complete the brief survey below to see if your service line contains lead. Return the completed survey form and a photo of your service line to us as soon as possible.

SECTION 1 - GENERAL INFORMATION

Physical street address (do not list P.O. Box): _____

Name: _____




Phone Number: _____ Email Address _____

Home/building build date: _____

Are you aware of water service line replacement or repairs: Yes No

If yes, please describe: _____

SECTION 2 - SERVICE LINE IDENTIFICATION

		
Lead pipe Magnets do not stick to lead pipes. If you scratch the pipe with a coin, the scraped area will appear shiny silver and flake off.	Copper pipe Magnets do not stick to copper pipes. If you scratch the pipe with a coin, the scraped area will appear copper in color, the same as a penny.	Galvanized steel pipe Magnets will stick to the surface of a galvanized steel pipe. If you scratch the pipe with a coin, it will appear dull and gray.

What is the material of the service line pipe entering your home/building:

Copper Plastic Galvanized iron or steel Lead Other/Unknown

How did you determine the material?

Scratch/magnet test Visual Lead swab test Plumber or another qualified professional

Do you need additional assistance with locating your service line or determining its material?

No Yes, I would like to schedule a phone call or site visit.

